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## Client Reference

### Swire Coca Cola, a division of Swire Pacific Limited

### Support – On Demand Services

Industry: Consumer Products (Coca-Cola Bottler)

## Business Situation

Swire Coca Cola housed multiple systems that were heavily customized and disparate causing manual activities with long processing times. These systems would require an extensive overhaul to meet company growth needs. The company needed an integrated system to enable streamlined business processes.

## ea Solution

ea implemented SAP to provide best in class business practices and a platform for future e-commerce. ea carried out a multi-phase delivery approach, which resulted in a successful and integrated solution, of SAP Financials. The implementation was accomplished on schedule in six months, using the ASAP methodology. Modules implemented included GL, AP, AR, Assets and CO. Follow on phases to include all SAP Manufacturing, Distribution and Maintenance.

Additionally, ea provides On-Demand Services to Swire, supplying support hours with a wide variety of talented staff and allowing Swire to determine the appropriate level of service and support required based on their IT budget requirements and needs.

## The Results

The SAP solution helps Swire prepare for current and future growth, while streamlining existing operations for peak efficiency.

- Improved efficiencies in processing of A/P and A/R
- Efficiencies in asset management
- Streamlined and improved information systems operations
- Outstanding access to information and reporting capabilities for corporate and all ten business regions
- Basis for future growth
- Reduced labor and resource costs by approximately 30%
- Decreased processing time by 25% even with the addition on new functionality

**“We selected ea due to their track record of previous successes, use of world-class project methodology, highly skilled consultants, aggressive approach and reputation for on-time delivery.”**

*Jeff Edwards, Swire’s VP of Information Systems.*

**“We now have a solid platform allowing for our ever-changing needs. SAP solutions will meet our needs both today, and in the future, by providing us with a flexible, robust, real-time solution. We are pleased to have ea’s knowledgeable and dedicated team to guide us in this very successful project.”**

*Randy Mills, Swire Project Manager*